Monthly  
Report

February2023

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| --- | --- |
| **DCSiteName:NARRA1**  Customer:  CustomerID:  ReportID:DE-RPT-CUST-2023-xx | info@digitaledgedc.com  digitaledgedc.com |

DigitalEdgeMonthlyReport

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# ExecutiveSummary

Duringthemonth,theServiceAvailabilityforallfacilityservicesfortheDataCenterisat100%.Therearenoincidentsreportedforthemonth.

## ServiceLevelAvailabilityAchievement

AllSLAsweremetforthemonthofxx2023.

Table1-ServiceLevelAvailability

# TemperatureandRelativeHumidity

Thefollowingtableshowstheaveragetemperature,relativehumidity,andthetrendforDataHallxxx…

* TherecordedresultfortemperatureiswithintheSLA:18°C-27°C
* Therecordedresultforrelativehumidity(RH)iswithintheSLA:30%-70%

Table2-MonthlyRecordsforTemperatureandRelativeHumidity

# IncidentReportSummary

TheIncidentReportsummarywillcomprisedetailsofincidentsoccurredwithinthereportingmonththataffectstheperformanceofthePower,Temperature,RelativeHumidityandSecurityAccesstothecustomerleasedarea.

Belowisasummaryoftheincidentreportforthemonth.

Table3-IncidentReportSummary

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **S/N** | **Incident TicketNo.** | **Descriptions** | **StartDateTime** | **EndDateTime** | **Comments AttachedIR** |
| **1** | 5730 | Replacementofagingnetworkequipment(ANEXIA) | 2023-06-0111:28 |  |  |
| **2** |  |  |  |  |  |
| **3** |  |  |  |  |  |
| **4** |  |  |  |  |  |
| **5** |  |  |  |  |  |
| **Attachments:IncidentReport** | | | | | |
|  |

# SiteAccessReport

Thefollowingisasummaryofthesiteaccesstickets.Pleaserefertotheattachmentfordetails.

Table4-SiteAccessTickets

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **CreatedDateTime** | **TicketNo** | **TicketType** | **SiteVisitDateTime** | **VisitorNames** |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| **Attachments:SiteAccessVisitReport** | | | | |
|  |

# ShipmentReport

Thefollowingisasummaryoftheshippingtickets.Pleaserefertotheattachmentfordetails.

Table5-ShipmentTicketsRequests

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **CreatedDateTime** | **TicketNo** | **Requester** | **TicketType** | **Status** |
| Completed | 11561 | 박용서 |  | Inbound |
| Completed | 7603 | 박용서 |  | Inbound |
| Completed | 7397 | 박용서 |  | Inbound |
| Completed | 6448 | 박용서 |  | Inbound |
|  |  |  |  |  |
| **Attachments:ShipmentReport** | | | | |
|  |

# RemoteHandsReport

Thefollowingisasummaryoftheshippingtickets.Pleaserefertotheattachmentfordetails

Table6-RemoteHandServiceRequests

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **CreatedDateTime** | **Subject** | **TicketSub-Type** | **Requester** | **ServiceID** | **TotalHoursSpent** |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| **Attachments:RemoteHandsReport** | | | | | |
|  |

# MaintenanceSchedule

Thefollowingmaintenanceactivitieswereperformedforthemonthandplannedforthenext2months.

Table7-ScheduleMaintenance

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S/N** | **Systems** | **Maint.Frequency** | **Apr-23** | | **May-23** | | **Jun-23** | |
|  |  | Plan | Actual | Plan | Actual | Plan | Actual |
| 1 | WaterLeakDetection | Monthly | 4 | 1 | 5 | 1 | 6 | 1 |
| 2 | BMS | Monthly | 7 | 1 | 5 | 1 | 6 | 1 |
| 3 | CoolingTowers | Quarterly | 2 | 0 | 2 | 0 | 2 | 1 |
| 4 | CHWP&CWP | Quarterly | 2 | 0 | 2 | 0 | 2 | 1 |
| 5 | CRACUnits | Monthly | 4 | 0 | 5 | 1 | 6 | 0 |
| 6 | ThermalGraphicScanning | Bi-Annual | 1 | 0 | 1 | 0 | 1 | 0 |
| 7 | ShutdownMaintenanceforDRUPS | Bi-Weekly | 32 | 0 | 40 | 0 | 48 | 0 |
| 8 | Fan&CapReplacementforDRUPS | Bi-Weekly | 32 | 0 | 40 | 0 | 48 | 0 |
| 9 | FireDrills(Building/DCevacuation) | Annual | 1 | 0 | 1 | 0 | 1 | 0 |
| 10 | FireProtection(pre-action&buildingsystem) | Bi-Annual | 1 | 0 | 1 | 0 | 1 | 0 |
| 11 | FireExtinguisher | Monthly | 4 | 1 | 5 | 1 | 6 | 1 |
| 12 | FireExtinguisherIn-houseInspection | Monthly | 4 | 1 | 5 | 1 | 6 | 1 |
| 13 | GeneratorRun-Test(in-housenoloadtest) | Monthly | 4 | 0 | 5 | 0 | 6 | 0 |
|  |  |  |  |  |  |  |  |  |
| **Attachments:MasterSchedule** | | | | | | | | |
|  |

# PowerUsage

## SummaryofPowerUsagefortheMonth

Thefollowingisasummaryofthepowerusageforthesubscribedracks.

Table8-RackinKVA&TotalPowerinKWh–DedicatedRPP/PDUs