Monthly  
Report

February2023

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| --- | --- |
| **DCSiteName:NARRA1**  Customer:  CustomerID:  ReportID:DE-RPT-CUST-2023-xx | info@digitaledgedc.com  digitaledgedc.com |

DigitalEdgeMonthlyReport

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# ExecutiveSummary

Duringthemonth,theServiceAvailabilityforallfacilityservicesfortheDataCenterisat100%.Therearenoincidentsreportedforthemonth.

## ServiceLevelAvailabilityAchievement

AllSLAsweremetforthemonthofxx2023.

Table-ServiceLevelAvailability

|  |  |  |
| --- | --- | --- |
| **ServiceLevelAgreement** | **TargetAvailability** | **AvailabilityAchieved(%)** |
| **Power** | 99.99%(NonRedundant) | 100.% |
| 100%(Redundant) |
| **Temperature(18°C–27°C)** | 99.99% | 100.% |
| **RelativeHumidity(30%-70%)** | 99.99% | 99.99% |

# TemperatureandRelativeHumidity

Thefollowingtableshowstheaveragetemperature,relativehumidity,andthetrendforDataHallxxx…

* TherecordedresultfortemperatureiswithintheSLA:18°C-27°C
* Therecordedresultforrelativehumidity(RH)iswithintheSLA:30%-70%

Table-MonthlyRecordsforTemperatureandRelativeHumidity

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
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Figure-TrendLogforTemperatureandRelativeHumidity

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **DataCenter-location** | | | | | | | | | | | | |
| **Monthin2023** | **Jan** | **Feb** | **Mar** | **Apr** | **May** | **Jun** | **Jul** | **Aug** | **Sep** | **Oct** | **Nov** | **Dec** |
| **Ave.Temp(°C)** | 25.09℃ | 25.09℃ | 25.05℃ |  | 25.09℃ |  | 25.09℃ | 25.09℃ |  |  | 25.10℃ | 25.09℃ |
| **Ave.Hum(%)** | 34.04% | 36.47% | 36.68% |  | 36.47% |  | 36.47% | 36.47% |  |  | 35.42% | 36.47% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |

|  |  |  |
| --- | --- | --- |
| 2024 Jan | Ave. Temp | Ave. Hum |
| GS ITM |  |  |
|  |  |  |

# IncidentReportSummary

Table-IncidentReportSummary

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **S/N** | **Incident TicketNo.** | **Descriptions** | **StartDateTime** | **EndDateTime** | **Comments AttachedIR** |
| **1** |  |  |  |  |  |
| **2** |  |  |  |  |  |
| **3** |  |  |  |  |  |
| **4** |  |  |  |  |  |
| **5** |  |  |  |  |  |
| **Attachments:IncidentReport** | | | | | |
|  |

# SiteAccessReport

Thefollowingisasummaryofthesiteaccesstickets.Pleaserefertotheattachmentfordetails.

Table-SiteAccessTickets

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **CreatedDateTime** | **TicketNo** | **TicketType** | **SiteVisitDateTime** | **VisitorNames** |
| 2024-02-089:47 | 16240 | S-4 | 2024-02-0809:20:00 | 김종훈 |
| 2024-02-0715:19 | 16173 | S-4 | 2024-02-0800:00:00 | 김재윤 |
| 2024-02-0714:26 | 16163 | S-4 | 2024-02-0714:23:00 | 지영돌 |
| 2024-02-0713:46 | 16156 | S-4 | 2024-02-0723:30:00 | 최희철,방창욱 |
| 2024-02-0711:31 | 16143 | S-4 | 2024-02-0711:29:00 | 이규천 |
| **Attachments:SiteAccessVisitReport** | | | | |
|  |

# ShipmentReport

Thefollowingisasummaryoftheshippingtickets.Pleaserefertotheattachmentfordetails.

Table-ShipmentTicketsRequests

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **CreatedDateTime** | **TicketNo** | **Requester** | **TicketType** | **Status** |
| 2024-02-0210:05 | 15755 | LumenTechnologiesKorea | S-4 | Completed |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| **Attachments:ShipmentReport** | | | | |
|  |

# RemoteHandsReport

Thefollowingisasummaryoftheshippingtickets.Pleaserefertotheattachmentfordetails

Table-RemoteHandServiceRequests

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **CreatedDateTime** | **Subject** | **TicketSub-Type** | **Requester** | **ServiceID** | **Total HoursSpent** |
| 2024-01-0323:26 | [시스원]유앤아이티서버재부팅요청 | S-4 | 이찬주 | 13968 |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| **Attachments:RemoteHandsReport** | | | | | |
|  |

# MaintenanceSchedule

Thefollowingmaintenanceactivitieswereperformedforthemonthandplannedforthenext2months.

Table-ScheduleMaintenance

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **S/N** | **Systems** | **Maint.Frequency** | **Oct-23** | | **Nov-23** | | **Dec-23** | |
|  |  | Plan | Actual | Plan | Actual | Plan | Actual |
| 1 | WaterLeakDetection | Monthly | 10 | 1 | 11 | 1 | 12 | 1 |
| 2 | BMS | Monthly | 10 | 1 | 11 | 1 | 12 | 1 |
| 3 | CoolingTowers | Quarterly | 4 | 0 | 4 | 0 | 4 | 1 |
| 4 | CHWP&CWP | Quarterly | 4 | 0 | 4 | 0 | 4 | 1 |
| 5 | CRACUnits | Monthly | 10 | 0 | 11 | 0 | 12 | 0 |
| 6 | ThermalGraphicScanning | Bi-Annual | 2 | 0 | 2 | 0 | 2 | 0 |
| 7 | ShutdownMaintenanceforDRUPS | Bi-Weekly | 80 | 0 | 88 | 0 | 96 | 0 |
| 8 | Fan&CapReplacementforDRUPS | Bi-Weekly | 80 | 0 | 88 | 0 | 96 | 0 |
| 9 | FireDrills(Building/DCevacuation) | Annual | 1 | 0 | 1 | 0 | 1 | 0 |
| 10 | FireProtection(pre-action&buildingsystem) | Bi-Annual | 2 | 0 | 2 | 0 | 2 | 0 |
| 11 | FireExtinguisher | Monthly | 10 | 1 | 11 | 1 | 12 | 1 |
| 12 | FireExtinguisherIn-houseInspection | Monthly | 10 | 1 | 11 | 1 | 12 | 1 |
| 13 | GeneratorRun-Test(in-housenoloadtest) | Monthly | 10 | 0 | 11 | 0 | 12 | 0 |
|  |  |  |  |  |  |  |  |  |
| **Attachments:MasterSchedule** | | | | | | | | |
|  |

# PowerUsage

## SummaryofPowerUsagefortheMonth

Thefollowingisasummaryofthepowerusageforthesubscribedracks.

Table-RackinKVA&TotalPowerinKWh–DedicatedRPP/PDUs

|  |  |  |
| --- | --- | --- |
| **Customer** | **Description** | **Power** |
| **TotalPowerUsageforCustomer:미디어꾼** | **PowerUsageTotal** | 0.00㎾ |
| **SubscribedPower** | 0.00㎾ |
| **AveragePower** | 0.00㎾ |
| **PeakPower** | 0.00㎾ |
| **Attachments:PowerReport** | | |
|  |